

1600 Glacier Ave. • Juneau, AK 99801 Ph: (907) 586-1542 • Fax: (907) 586-1849 Mary Ellen Arvold, PNP • Amy Dressel, MD Kim Gardner, FNP • Lauren Hopson, PNP

Separated & Divorced Parent Policy

We believe that such matters should not enter into a child's medical treatment. The following policy ensures that your child's care is minimally impacted.

- We will assume that both parents have legal custody of the child, unless we receive an original court document to the contrary, and as such, each parent has equal access to the child's medical record. Without a court order, we will not stop either parent from looking at their child's chart or obtaining their child's test results. We cannot guarantee that copies of medical records will be free of all demographic information, such as home phone numbers and addresses.
- Appointments must be made and attended by ether legal guardian unless permission is given to a step-parent. We are unable to release medical records to step-parents unless they have legal authority to request them.
- We will not call the non-accompanying parent for consent prior to office visits and treatment. We will communicate our findings and plans to the parent or legal guardian who is present and will assume that any information will be shared with the non-present parent. We cannot routinely call non-present parents to share findings, but if we are contacted, we will certainly make every attempt to respond to the caller and answer questions, unless we are prohibited from doing so by court order.
- We will assume that any treatment and/or medication that we prescribe will be given as directed, as failure to do so may jeopardize your child's health. We cannot write prescriptions for separate bottles of the same medication to be used at separate homes. Doing so may result in over dosage.
- If you utilize more than one office for your child's medical care, it is your responsibility to ensure our notes are delivered.
- One parent will be designated the financial guarantor and will receive statements unless it is indicted elsewhere legally, we will collect co-payments from the accompanying legal guardian. The guarantor will be ultimately responsible for the amount owed.
- We are here to provide medical care to your child, but we are not in a position to provide legal advice. Child custody concerns must be directed to your attorney and proper legal channels followed.
- Should the issues that come between parents become disruptive to our clinic, we will discharge the patient from further treatment.